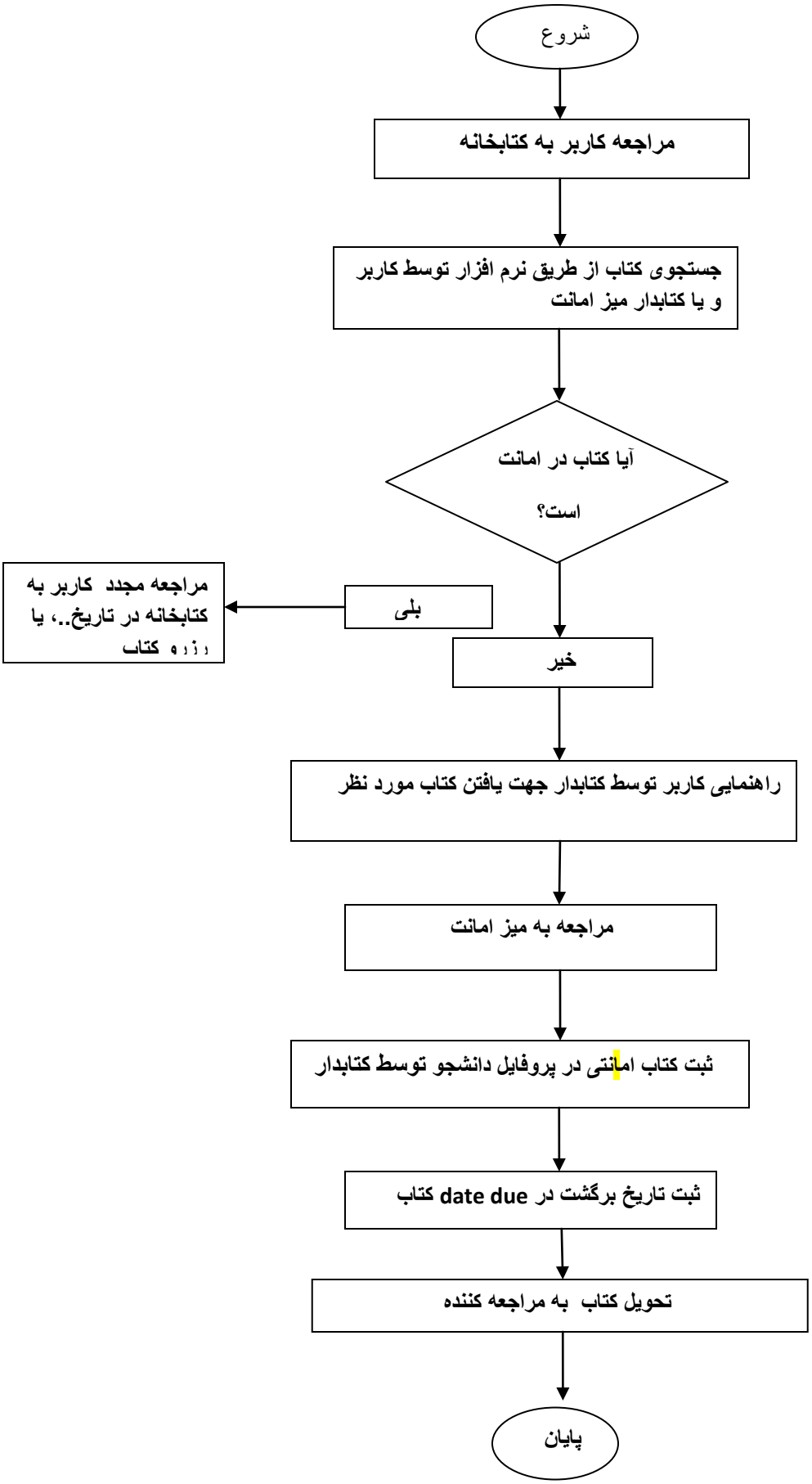فلوچارت فرایند امانت